

# Minimum System Requirements for MarketTime - MarketTime Web App

## MarketTime Web App

As MarketTime is a website, there is no need to download or install anything to access MarketTime.

### **Fully Supported**

The latest version of the following web browser is fully supported by MarketTime on desktop devices such as Windows PCs and Mac/Apple desktops:

- [Google Chrome](#) (Recommended)

What does "Fully Supported" mean?

This means that all MarketTime features should function fully and correctly.

### **Partially Supported**

The latest version of the following web browsers are partially supported by MarketTime:

- [Mozilla Firefox](#)
- [Microsoft Edge](#)
- [Safari](#)

What does "Partially Supported" mean?

While most MarketTime features should function correctly, you may notice a lack of functionality that can't be corrected due to browser limitations or compatibility issues. On the other hand, you may not see anything that doesn't act the way you expect. If the problems with one of these browsers are too annoying, we encourage you to try one of the [fully supported browsers](#) listed above.

### **Unsupported**

The following web browser is unsupported by MarketTime:

- Internet Explorer

What does "Unsupported" mean?

This means you should use these browsers at your discretion. We can't guarantee that all MarketTime features will function fully and/or correctly, and support is not offered for those utilizing these browsers to access MarketTime.

## Recommended Settings/Things to Know

- Enable pop-ups and JavaScript
- MarketTime uses pop-ups and JavaScript to display previews, error alerts, and in-app training material. Ensure pop-ups and JavaScript are enabled in your web browser.
- Set your screen resolution
- We recommend a minimum screen resolution of your computer monitor to 1920 x 1080 pixels. This resolution or higher is preferred to ensure proper navigation and visibility of features within MarketTime.
- Check your web browser add-ons
- Sometimes, browser add-ons, extensions, ad blockers, or plugins can interfere with MarketTime's functionality. If you encounter unexpected behavior in MarketTime, you may want to disable these extras or try a browser without them.
- Check your network speed
- Run a network speed test if you experience issues using MarketTime and suspect your connection may be the problem. If your connection speed is lower than 1,000 kbps, your experience with MarketTime may be slow.

## MarketTime Web App on Mobile Devices (Phone and Tablet Browsers)

While the MarketTime Web App is designed to be responsive on mobile devices (fitting and resizing to most screen sizes), the system has some limitations when utilizing a mobile browser, and it is not the recommended way to access MarketTime.

Depending on the device, you will find intentionally omitted features such as writing orders, running reports, viewing history, etc. It's only intended to view certain pieces of data when a larger device is unavailable.

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